



bluehubcloud

DESKTOP SOFTWARE PRODUCT OVERVIEW

Communicator

Keep all your communication in one place. The unified communications desktop app for Bluehubcloud — calls, team chat, video meetings, SMS, voicemail and presence, in a single Australian-managed workspace for Windows, Mac and Linux.

Windows · Mac · Linux

Team Chat

Video Meetings

SMS & MMS

Call Recording

Australian-managed cloud communications · 1300 868 178 · sales@bluehubcloud.com.au · bluehubcloud.com.au

WHAT IS COMMUNICATOR?

Your entire communications system, in one place.

Communicator is the Bluehubcloud unified communications desktop app, designed to bring your whole communications system into a single, streamlined workspace. Calls, team chat, video meetings, SMS, voicemail and presence — all tightly integrated, all in one interface, across Windows, Mac and Linux. Stay connected wherever your team works, with the reliability of an Australian-managed platform and support.



One desktop workspace

Calls, chat, meetings, SMS and voicemail neatly packaged in a single interface — no more app-switching.



Built-in video meetings

Host private or public meetings with screen sharing, directly from your desktop or web browser.



Works everywhere

Windows, Mac, Linux and web — plus mobile through Communicator GO. Everything syncs across devices.



Chat, then call instantly

Start a call or meeting from any chat with a single click — no backtracking through menus.

Editions for every kind of business

Communicator comes in four tailored editions — Office, Business, Agent and Supervisor — so businesses of every size and need can find the right fit. (See the final page for details.)

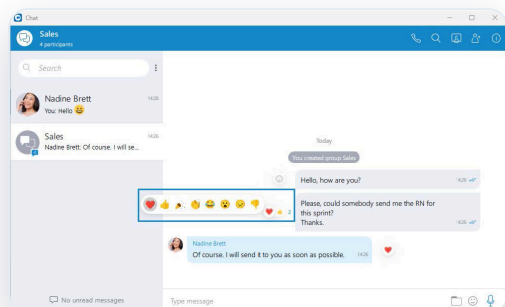
ESSENTIAL FEATURES

Everything you need to communicate, in one app.

TEAM CHAT MESSAGING

Smarter daily communication

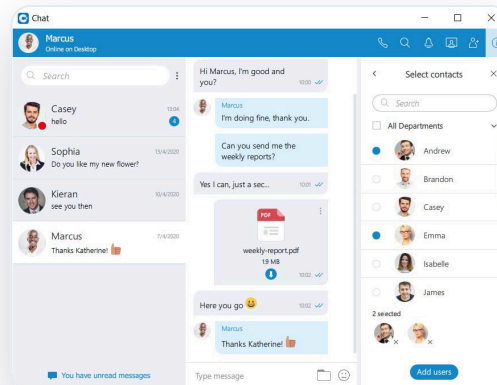
Handle workplace messaging with file transfers, pinned messages and priority-based contact organisation. Best of all, start a call or meeting from any chat with a single click — no backtracking through menus.



VIDEO & AUDIO CONFERENCING

Meet face to face from your desk

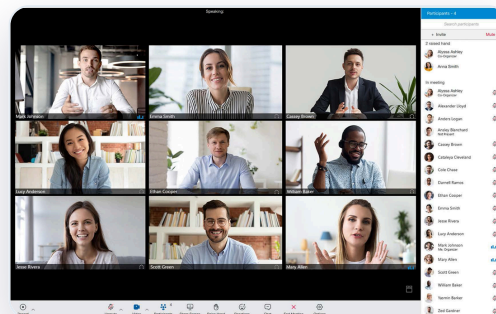
Turn any call into a conference, add as many participants as you need, or use dedicated conference rooms. Video conferencing and screen sharing make business presentations effortless.



MESSAGE REACTIONS

Respond in an instant

Add reactions to group conversations to show your immediate response to news, announcements or a colleague's message — without needing to type a reply.



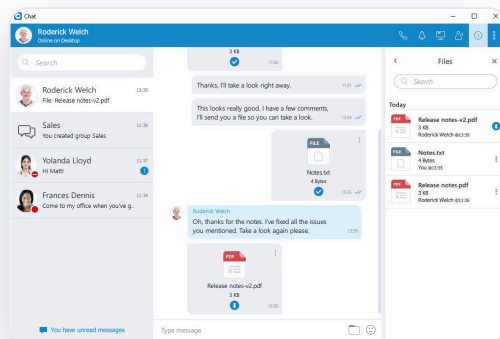
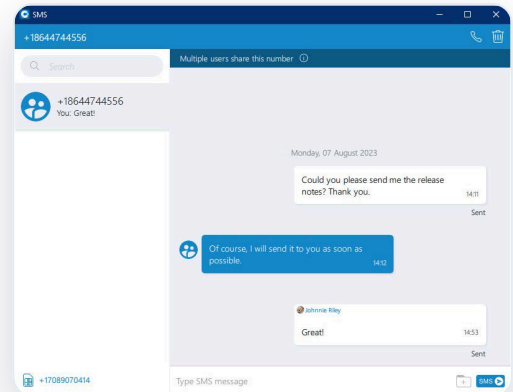
MORE CAPABILITIES

Powerful tools, all in one workspace.

SMS & MMS

Message from your business number

Compose SMS and MMS to colleagues or customer contacts straight from Communicator — stay in the app and keep working, instead of switching back and forth between tools.



FILE TRANSFER & SHARING

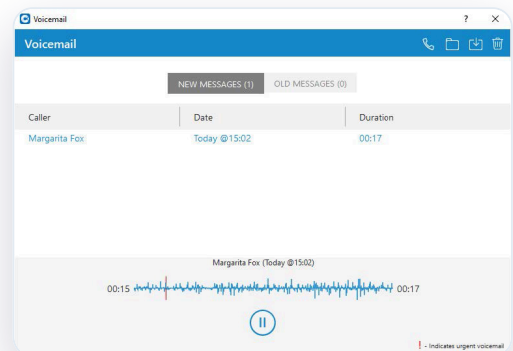
Everything in one place

Send files and images with ease and keep them all together, removing the tedious back-and-forth — with fax sending available straight from the app too.

UNIFIED VOICEMAIL

Voicemail, built right in

Access and manage your voicemail inside Communicator — and on Communicator GO — without swapping to a separate app. Send calls straight to voicemail from the interface.



AND MORE

Designed for serious business communication.



Crisp, Clear Audio

Dynamic call-quality monitoring adapts on the fly to different internet speeds, so your messages always come through loud and clear.



Call Recording

Start, stop, pause or resume call recording on demand, directly within Communicator.



Deskphone Integration

Move calls between your deskphone and Communicator on desktop or mobile, so you can stay on the go mid-conversation.



Call History Sync

Your call history stays in sync across every registered device, so you can redial important calls with ease.



Contacts Management

All your contacts from across your accounts, brought together in one unified, accessible space.



2-Factor Authentication

Add an extra layer of account security with simple, built-in 2FA via your authenticator app.



Presence

Show your availability so colleagues respect your time — synced across Communicator and Communicator GO.



SSL Certificate Confirmation

Stay aware of which servers carry a valid SSL certificate before joining, keeping your communications secure.

One app. Your whole communications stack.

Communicator brings calls, chat, meetings, SMS and voicemail together in a single secure desktop workspace — backed by Bluehubcloud's Australian-based platform and support.

CHOOSE YOUR EDITION

One platform. Four tailored editions.

Communicator comes in four editions, each curated for a particular business need — so you only pay for what fits.

Office

The budget-friendly option for start-ups and small businesses — a corporate-class communications system without the corporate price tag.

Business

A more robust, flexible edition that supports larger teams and client bases. Ideal for SMBs and beyond.

Agent

Optimised for call and contact-centre agents, with a streamlined, intuitive interface built for peak efficiency.

Supervisor

Purpose-built for call and contact-centre supervisors to manage and monitor their teams — without excess data cluttering the screen.

Not sure which edition fits?

Our Australian team will help you match the right Communicator edition to your business. Book a quick walkthrough and we'll show you exactly how it works.



bluehubcloud

Keep all your communication in one place.

Communicator brings your entire Bluehubcloud communications system into one desktop workspace — calls, chat, video meetings, SMS and voicemail, all working together, all backed by real Australian support.

Get started with Communicator

CALL US

1300 868 178

EMAIL

sales@bluehubcloud.com.au

WEB

bluehubcloud.com.au

PLATFORMS

Windows · Mac · Linux · Web

BOOK A DEMO

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